

## Microsoft 2 Factor with Microsoft Authenticator Application Setup

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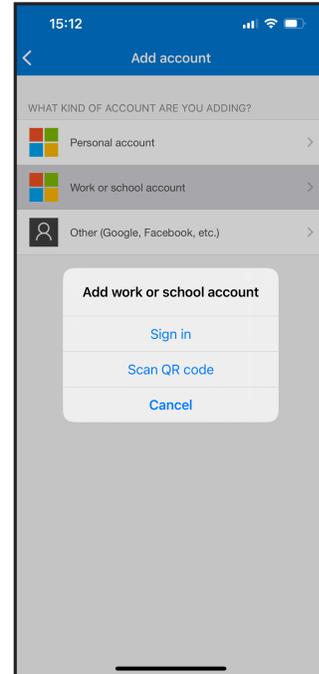
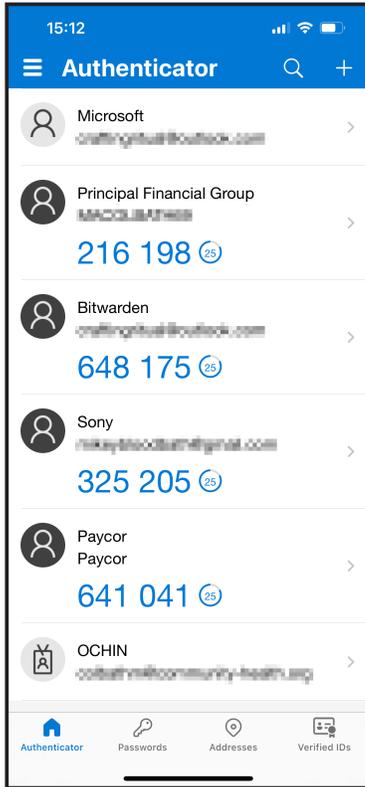
### Setting Up Microsoft Authenticator for 2FA:

Download and Install Microsoft Authenticator:

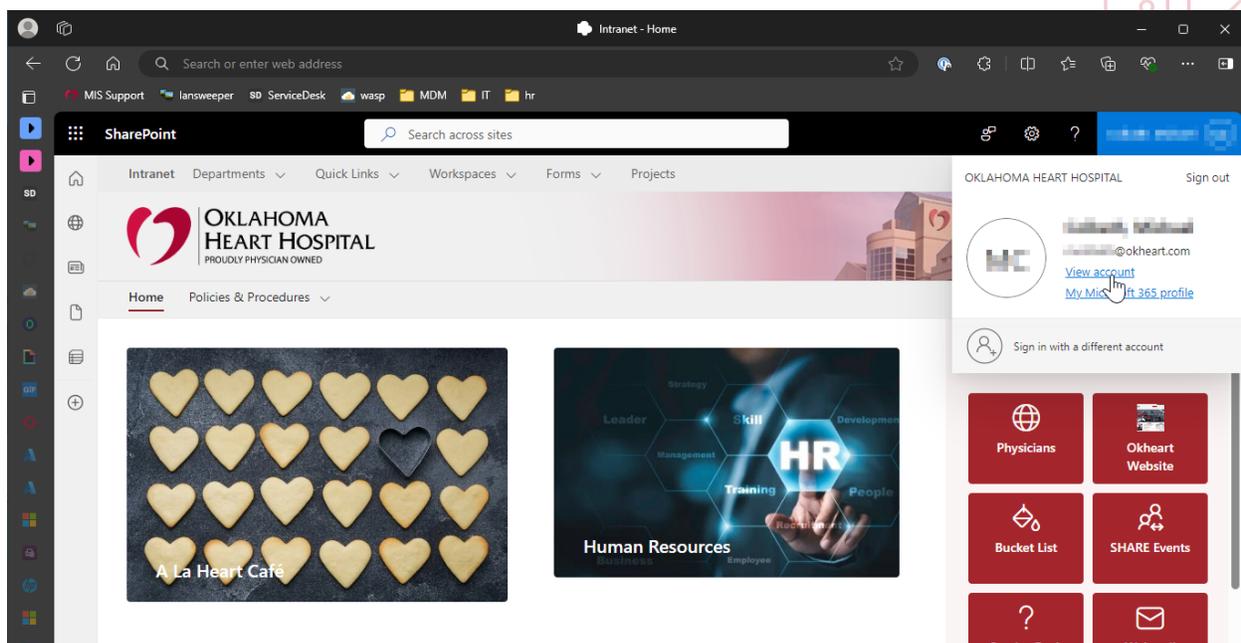
- Android:
  - Open the Google Play Store, search for Microsoft Authenticator, and tap Install.
- iOS:
  - Open the App Store, search for Microsoft Authenticator, and tap Get.



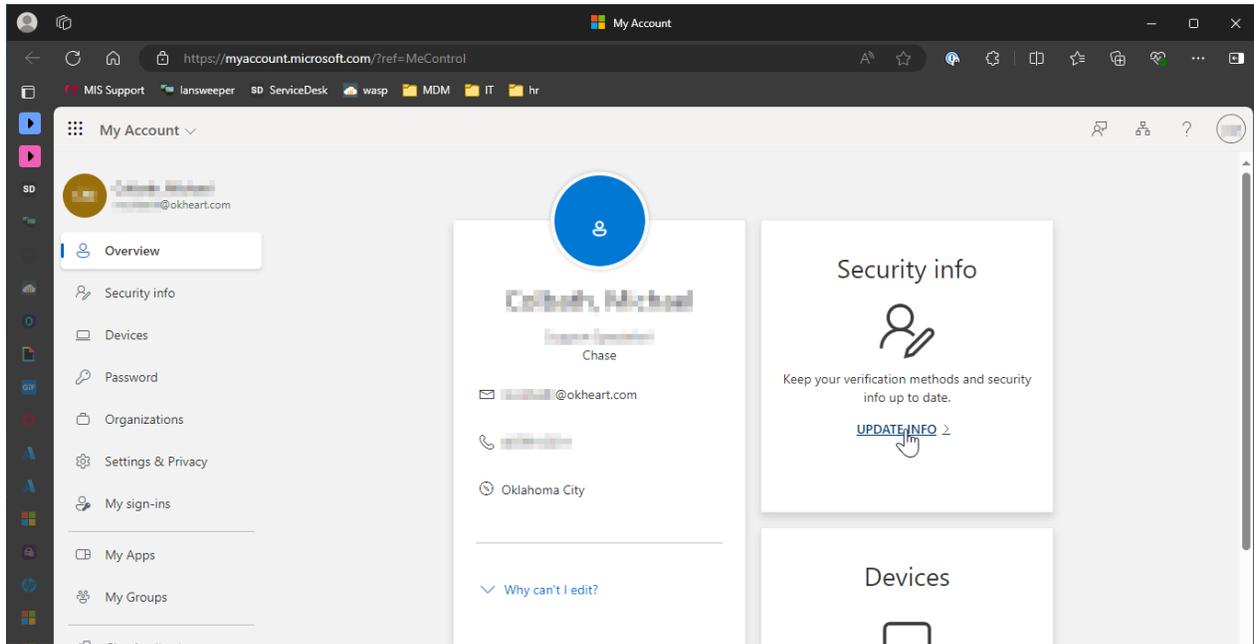
Open Microsoft Authenticator:  
• Launch the app after installation



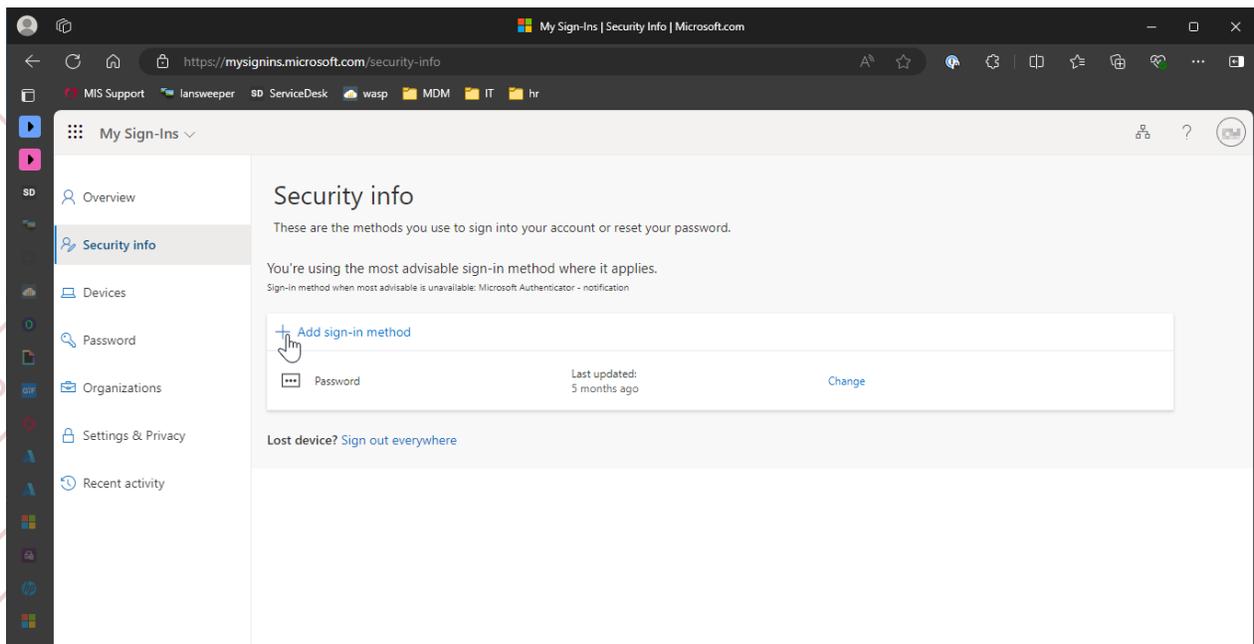
Add Your Account:  
• Tap the + icon or *Add account*  
• Choose Work or school account



Next, open a web browser to our intranet and click on your username in the upper right corner

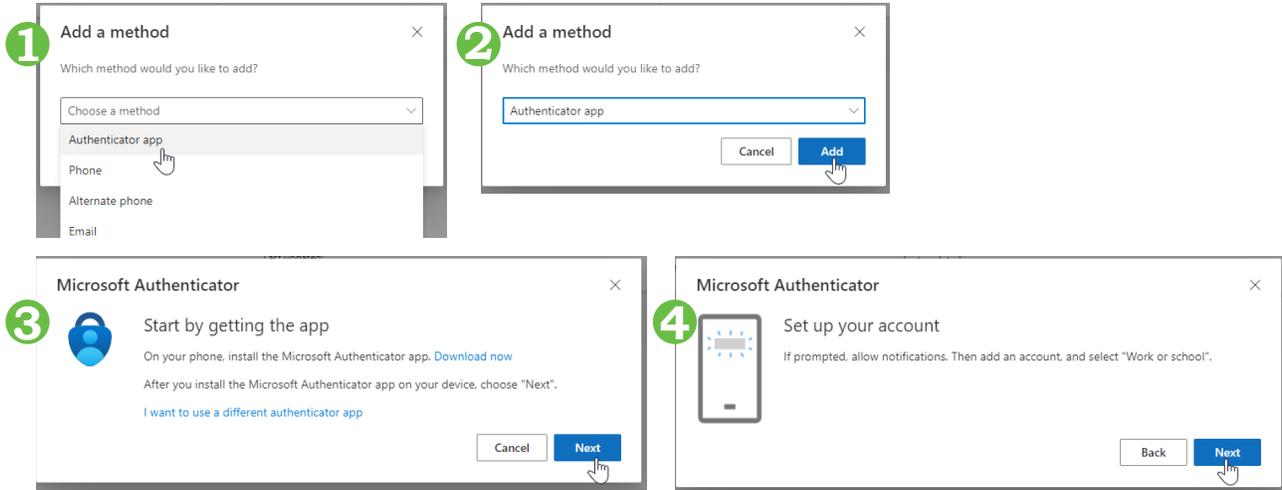


Under Security info, click the [UPDATE INFO](#) link

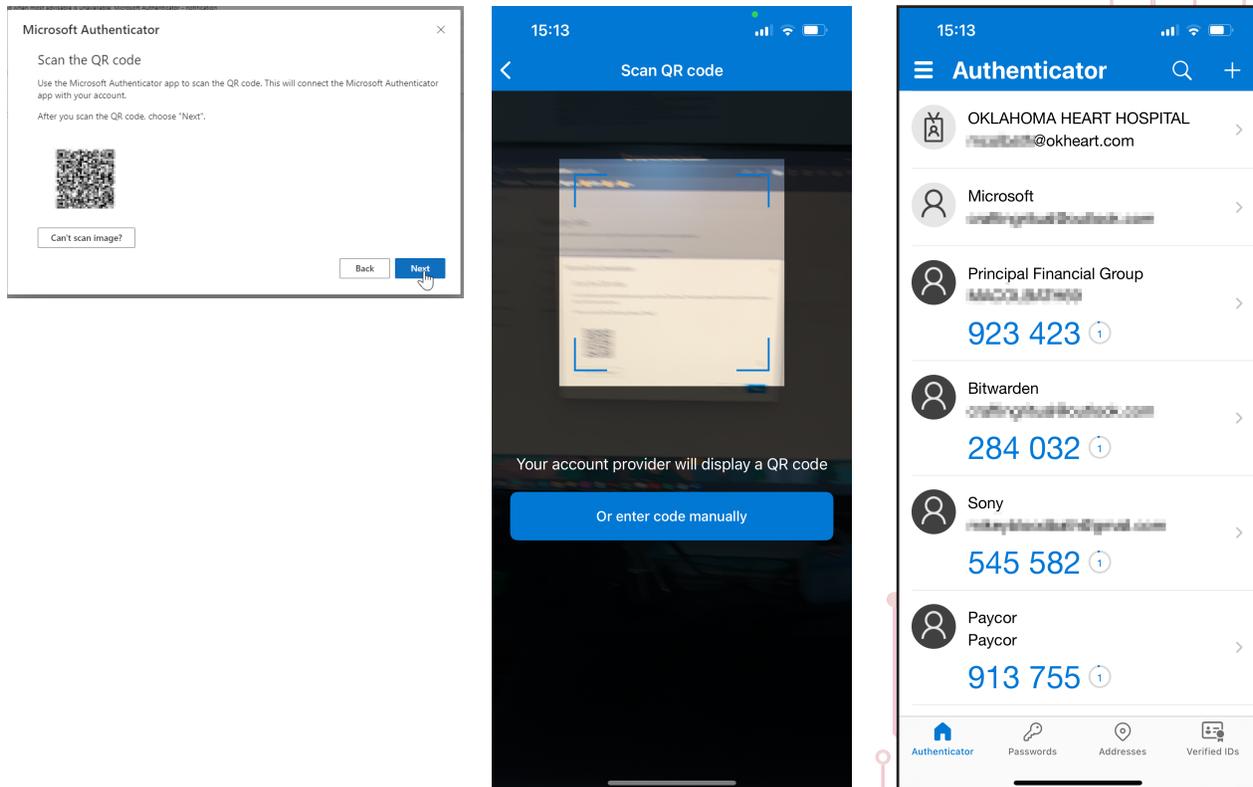


Now [+ Add sign-in method](#)

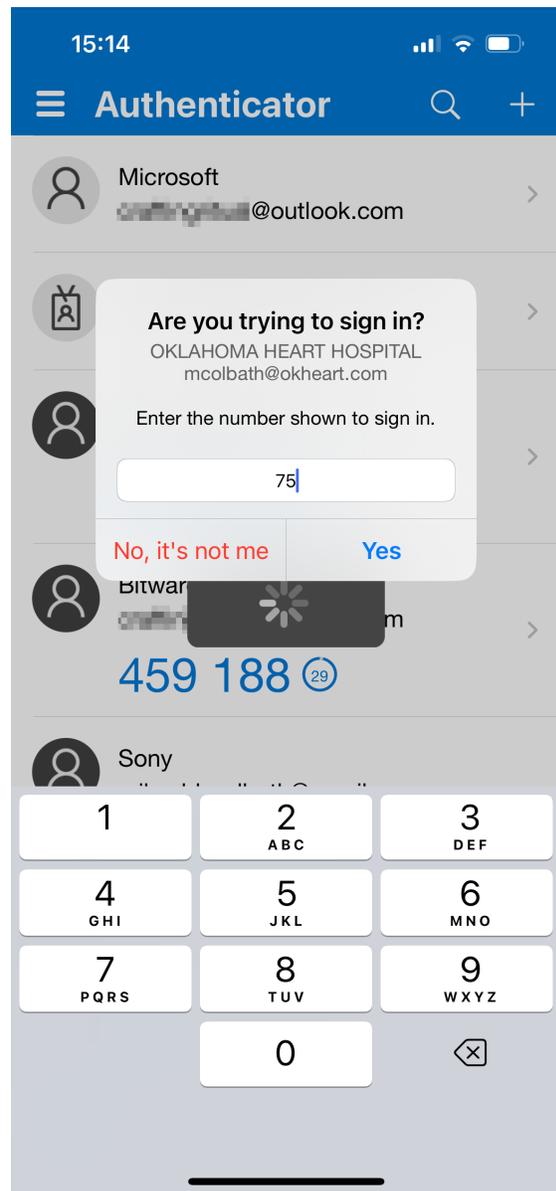
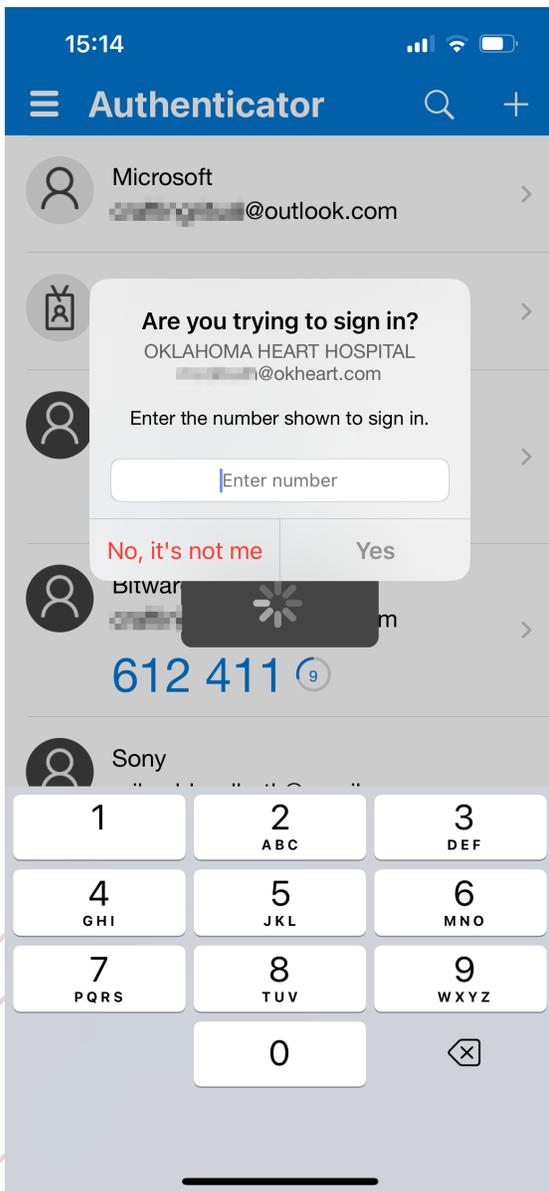
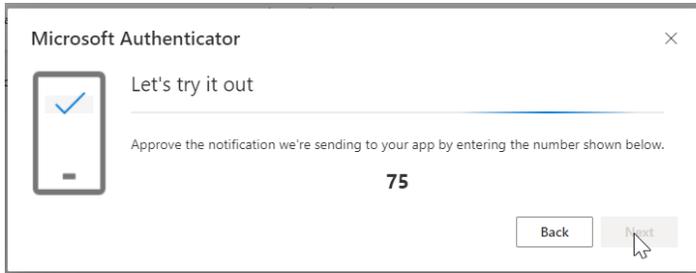
Follow the prompts as shown:



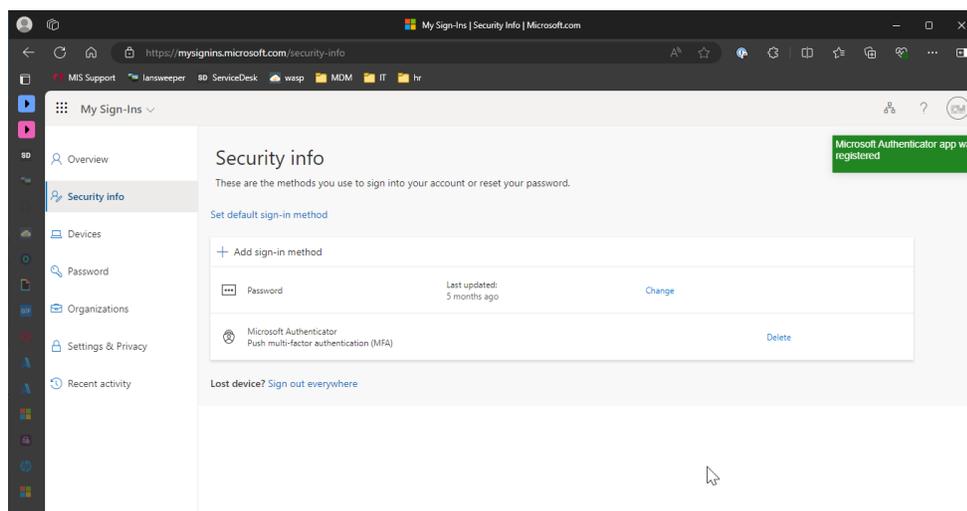
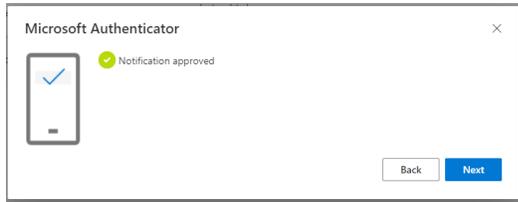
This will generate a unique code that will need to be scanned into the Authenticator App you just installed



Microsoft Authenticator will prompt for confirmation to verify the phone/app to the account.



Your Microsoft Authenticator App has now synced to your account and can be used to confirm login requests you make.



## Notes:

Patience can be helpful when waiting for Authenticator to verify itself the first time  
*When starting this process if you get an error "You cannot access this right now"*



XXXXXXXXXXXX@okheart.com

### You cannot access this right now

Your sign-in was successful but does not meet the criteria to access this resource. For example, you might be signing in from a browser, app, or location that is restricted by your admin.

[Sign out and sign in with a different account](#)

[More details](#)

This will happen if you try to register for two-factor from an external network, please complete the two-factor enrollment from North or South hospital or an OHH owned clinic.